



AquaCUE® Flow Measurement Manager

Measuring to Manage Resources

OVERVIEW

The AquaCUE® Flow Measurement Manager (FMM) from Badger Meter brings a new level of optimizing information to light. The intuitive AquaCUE software suite, combined with proven cellular communication technologies, gives you greater visibility and control over your water resources.

Configured for you, AquaCUE delivers a simple, yet powerful end-to-end-solution. Built-in infrastructure management services and a system design that keeps you in step with technology advancements allow you to easily manage your water usage.

SOFTWARE APPLICATIONS

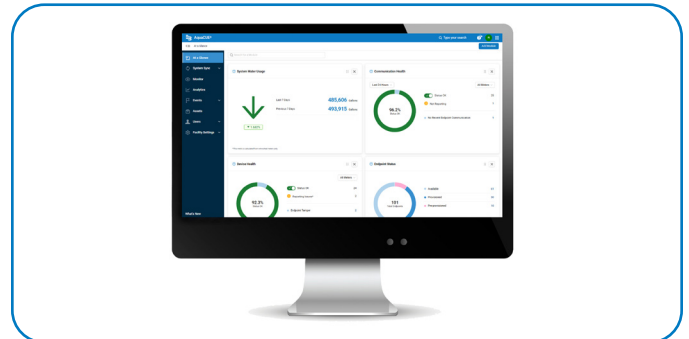
AquaCUE FMM

With tools beyond meter reading and network management, AquaCUE software offers targeted advanced metering analytics. AquaCUE software puts interval meter data to work to increase efficiency in day-to-day operations and address demands for actionable intelligence.

- **Problem solver** – User intuitive data tools put water consumption, BTU energy and water quality insights at your fingertips, empowering you to respond to inquiries quickly and resolve issues with confidence.
- **Customized design** – A customizable dashboard delivers information configured to individual requirements.
- **Find out fast** – Alert conditions can be set to monitor and notify users of system exceptions, including continuous flow for faster leak detection.
- **Innovation at your service** – Secure, hosted platform with automatic software upgrades ensures the latest technology and features are always available.

EyeOnWater®

The AquaCUE software suite includes informative consumer outreach tools to improve customer service consisting of the EyeOnWater consumer engagement website, smartphone mobile apps, and email or SMS text alerts, providing easy access to personal consumption data and alerts to potential leaks. With these tools, water consumers are able to view their usage activity and gain greater understanding and control of what they use and the value you provide.



HARDWARE

AquaCUE is built on a proven interval data capture and cellular communication system to achieve system performance goals. The system employs cellular endpoints which, as they leverage the public cellular network, dramatically reduce infrastructure requirements. This speeds installations and simplifies expansion as a system evolves.

- **High Resolution Data** – Cellular endpoints are programmed to automatically broadcast 15-minute meter reading and event data to the AquaCUE software up to four (4) times per day. High resolution data helps identify potential leaks and other anomalies in water use.
- **Two-way communication** – AquaCUE software communicates with cellular endpoints to accomplish a number of system tasks, including requesting additional information from the endpoint and synchronizing the internal endpoint clock. If needed, the two-way system architecture sends upgrades to the endpoint firmware over the air via the network, utilizing the powerful AquaCUE software suite.
- **Data integrity** – Each message from the cellular endpoint is securely transported to the AquaCUE software only via private network and never over the public internet.

SECURITY

AquaCUE is certified under ISO 27001 and meets the Service Organization Control (SOC) reporting framework of SOC 2 for data security.



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Product Data Sheet

TECHNICAL SUPPORT AND TRAINING

Safe and secure, AquaCUE provides regular software updates, long-term support and maintenance. Comprehensive training is provided at the time of system deployment. To maintain best practices, a library of online resources and options for web-based training and support are also available. Once deployed, our technical support specialists can be contacted by phone, email and web to provide ongoing, customer-friendly support.

Additionally, Badger Meter offers extended customized training to further enhance user expertise.

TECHNICAL REQUIREMENTS

AquaCUE

Developed as a hosted software platform, AquaCUE is a cloud-based application accessed through a standard web browser. Internet access is required. User logins provide secure access.

Supported web browsers include the latest and next previous major releases of Google® Chrome, Microsoft® Edge, Mozilla® Firefox®, Microsoft® Internet Explorer® (IE 11 only); and Apple® Safari®.

EyeOnWater Consumer Engagement

The EyeOnWater consumer engagement website is a cloud-based application accessed through a standard web browser. Internet access is required. Water consumer user logins provide secure access to their information.

Supported web browsers include the latest and next previous major releases of Google® Chrome, Microsoft® Edge, Mozilla® Firefox®, Microsoft® Internet Explorer® (IE 11 only); and Apple® Safari®.

Smartphone applications require the following operating systems that can be downloaded from Google Play or the Apple Store:

- Android 7.0 or later
- iPhone, iPad iOS 16.0 or later